2018 National Rural Lenders' Roundtable

Healthcare Outlook December 5, 2018

Thomas Financial Group



Healthcare Policy Summary Discussion

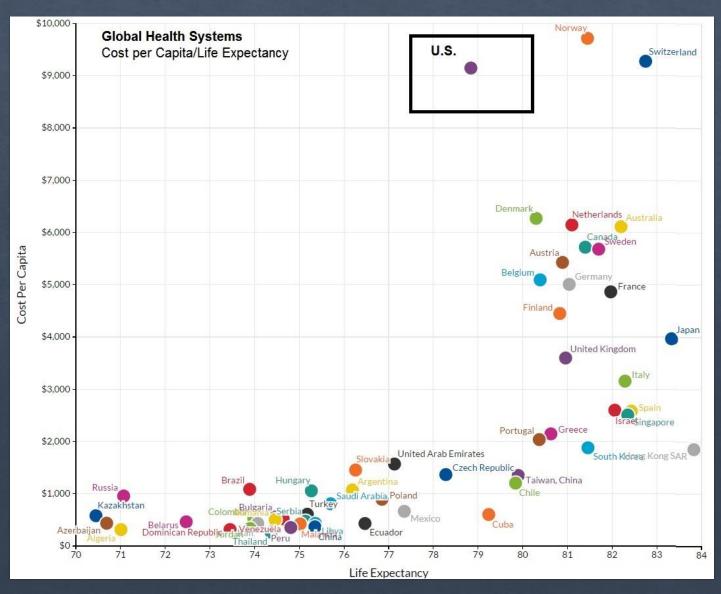
Rural Lenders Roundtable Topics

- Healthcare Facilities' vital role in rural communities
- Financing opportunities and programs in rural healthcare markets
- Measuring and managing credit risks for healthcare facilities
- Best Practices in Healthcare Financing

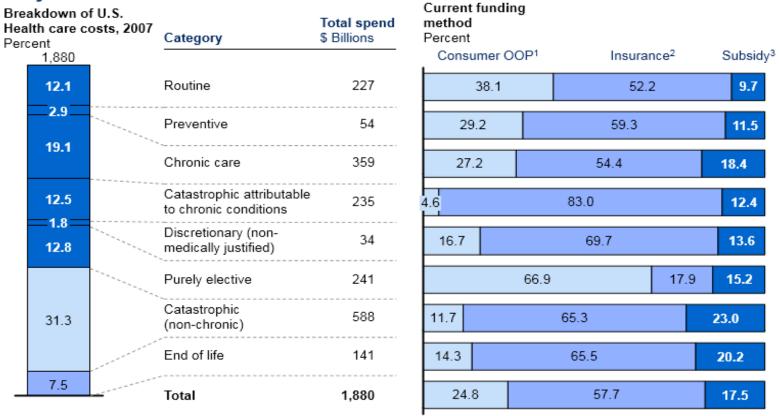
"America has the best doctors, the best nurses, the best hospitals, the best medical technology, the best medical breakthrough medicines in the world. There is absolutely no reason we should not have in this country the best healthcare in the world."

Dr. William Frist

CMS projects that healthcare spending growth will average 5.5% annually from 2017 to 2026 and comprise 19.7% of the U.S. economy (\$5.7 trillion), up from 17.9 percent in 2016. The U.S. devotes 50% more of its economy to healthcare than do other countries.



Healthcare funding mechanisms are misaligned with the medical risks they cover



¹ Direct out-of-pocket spend including co-pays, co-insurance, and deductibles. Excludes employer-sponsored and individually purchased insurance premiums

² Public and private employer-sponsored and individually purchased insurance, including consumer-paid premiums

³ Includes federal and state subsidy programs such as Medicaid and SCHIP

Significant Healthcare Industry Issues 2018

"Health reform isn't over, it's just more complicated"

- Medicare Advantage is swelling with aging demographics
- High deductible and co-insurance have dramatically increased bad debts
- Opioid Crises. Impending Crises: Obesity, Physician shortages
- > The Patient Experience is changing. Doctors spend less than 30% of their time on patient contact.
- > Telemedicine, Artificial Intelligence, Big Data, Wearable Devices
- Access to medical care in rural communities is diminishing

Healthcare Facilities' Vital Role in Rural Communities

- Recruiting New Businesses
- Largest Employer
- > Tax Revenue
- Advantages of a Healthy Population

Financing Opportunities and Programs in Rural Communities

- Hospitals
- Behavioral Health
- Assisted Living
- Nursing Homes
- > Equipment Replacement
- Medical Office Buildings

Rural Community Medical Centers



Unprofitable Rural Hospitals

State	IDN	Net	Patient Revenue	Discharges	Staffed Beds	EBITDA
AR	Baptist Health (AR0	\$	23,347,740	1,214	25	(\$41,906)
LA	•	\$	25,108,021	802	25	(\$68,598)
MS	Pioneer Health Services	\$	14,058,316	377	25	(\$79,651)
GA		\$	14,779,813	211	25	(\$118,821)
AR		\$	5,640,308	499	25	(\$121,608)
NC		\$	40,783,999	827	25	(\$135,570)
NC		\$	11,827,657	410	25	(\$163,549)
TN		\$	7,507,643	289	25	(\$163,722)
GA	Archbold Medical Center	\$	26,582,675	981	25	(\$170,291)
MS	Southwest Health System	\$	11,011,482	301	25	(\$170,367)
TX		\$	17,357,986	222	25	(\$200,369)
FL		\$	11,923,125	408	25	(\$268,953)
TX		\$	19,740,036	558	25	(\$284,475)
GA		\$	13,376,319	119	25	(\$287,505)
AR	Mercy (MO)	\$	9,619,839	210	25	(\$339,634)
LA		\$	15,146,553	263	2 5	(\$351,615)
MS	Rush Health Systems	\$	24,128,612	231	2 5	(\$353,891)
TX		\$	6,131,130	152	2 5	(\$365,152)
SC		\$	13,635,103	188	2 5	(\$415,189)
MS		\$	23,019,182	263	2 5	(\$420,757)
FL		\$	7,577,648	23	2 5	(\$422,435)
GA	Phoebe (FKA Phoebe Putney Health System)	\$	13,191,545	260	25	(\$431,996)
TN	Highpoint Health System (LifePoint Health	\$	7,618,253	247	25	(\$437,382)
IN	Norton Healthcare	\$	48,801,794	1,909	25	(\$467,061)
MS		\$	12,649,698	332	25	(\$482,207)
NC	Cape Fear Valley Health System	\$	318,592,296	762	25	(\$504,780)
TX	Preferred Management Healthcare Specialists	\$	8,415,418	163	25	(\$507,858)
FL		\$	4,552,261	78	25	(\$554,982)
LA		\$	5,782,565	28	25	(\$657,861)
GA	South Georgia Medical Center Health Systems	\$	11,571,240	132	25	(\$677,174)
MS	Rush Health Systems	\$	11,767,459	292	25	(\$713,198)
LA		\$	22,856,754	558	25	(\$721,978)
AL	Rush Health Systems	\$	12,854,609	85	25	(\$740,665)
GA		\$	38,738,813	855	25	(\$794,209)
GA	Union General Hospital System	\$	23,756,630	512	25	(\$802,442)
IN	LifePoint Health (FKA:LifePoint Hospitals)	\$	20,229,990	1,149	25	(\$812,806)

Profitable Rural Hospitals

Critical Access Hospitals (Alabama, Arkansas, Florida and Georgia) (Greater than 25 beds)

- 1						
	Hospital Name	City	State	Net Patient Revenue # of Di	scharges	EBITDA
	St Vincents Blount	Oneonta	AL	\$20,096,068	894	\$1,273,314
	Bradley County Medical Center	Warren	AR	\$21,471,076	833	\$1,976,626
	Mercy Hospital - Berryville (FKA St					
	Johns Hospital Berryville)	Berryville	AR	\$16,881,985	437	\$1,331,351
	Stone County Medical Center	Mountain View	AR	\$14,875,022	659	\$1,273,566
	Ozark Health Medical Center	Clinton	AR	\$26,107,783	469	\$1,240,444
	River Valley Medical Center	Dardanelle	AR	\$13,763,331	473	\$886,262
	Baptist Health Medical Center Heber					
	Springs	Heber Springs	AR	\$19,522,701	758	\$350,133
	Howard Memorial Hospital	Nashville	AR	\$17,302,522	459	\$198,021
	DeQueen Medical Center	De Queen	AR	\$9,940,250	409	\$169,893
	Ashley County Medical Center	Crossett	AR	\$27,092,953	824	\$118,197
	Fulton County Hospital	Salem	AR	\$9,676,416	572	\$46,967
	Mariners Hospital	Tavernier	FL	\$59,528,206	610	\$14,112,901
(Florida Hospital Wauchula	Wauchula	FL	\$25,876,146	305	\$10,081,009
	Shands Starke Regional Medical					
	Center	Starke	FL	\$26,016,372	1,477	\$4,421,544
	Shands Live Oak Regional Medical					
	Center	Live Oak	FL	\$20,114,032	1,133	\$2,382,533

Measuring and Managing Credit Risks for Healthcare Facilities

- Stress Tests and Key Performance Indicators
- Early Detection and Intervention

"A Coughing Canary in a Gilded Cage"

- Reaching out to the Governing Board
- Site visits
- Operational Assessment

Key Performance Indicators

		Medical Center													
			2017	2018	2019	2020	2021	2022		2017	2018	2019	2020	2021	2022
CASH FI Sources		BALANCE SHEET							RATIOS						
		Cash	357	313	1,033	631	905	635							
	1,400	Accounts Receivable	1,749	2,086	2,489	2,035	3,411	3,149	LIQUIDITY						
	43	Inventories	290	291	349	378	342	333	Current	3.0	1.7	1.4	0.9	0.9	0.9
	20	Other Current Assets	27	39	48	55	54	47	Quick	0.7	0.6	0.7	0.5	0.6	0.6
ll .		Total Current Assets	2,423	2,729	3,919	3,099	4,712	4,164							
		Land, Buildings, Equipment Less: Accum Depreciation	252	573	1,059	1,792	2,301	2,572							
ll .	2,320	Net Fixed Assets	252	573	1,059	1,792	2,301	2,572							
ll .		Investments						- 1	ACTIVITY						
268		Other Assets	268	396	386	292	199		Total Asset Turnover	2.7	2.3	2.4	2.8	2.2	2.7
		Total Assets	2,943	3,698	5,364	5,183	7,212	6,736	AR/Total Assets	59%	56%	46%	39%	47%	47%
									AR Turnover	4.5	4.1	5.3	7.1	4.7	5.7
678		Accounts Payable	305	894	969	812	987	983	Collection Days	81	90	69	52	78	64
581		Notes Payable - Current	104	159	197	1,222	1,192	685	Inventory/Total Assets	10%	8%	7%	7%	5%	5%
302		Accrued Expenses	216	265	364	143	484	518	Inventory Turnover	25.10	27.39	34.83	33.56	41.13	47.64
					0.50			0.400	AP/Total Liabilities	15%	33%	24%	20%	17%	17%
2,483 13		Est. Third Party Settlement Other Current Liabilities	186	50 198	959 237	1,011 293	1,944 478	2,483 199	Payable Period	15	41	29 '	12	26	23
13		Total Current Liabilities	811	1,566	2,726	3,481	5,085	4,868							- 1
ll .			011	1,500	2,120	3,101	5,005	4,000							
		Long-term Debt						- 1	LEVERAGE						
		Long Term Debt-Parent							Current Liabities/Total Liabilites	41%	57%	67%	86%	87%	84%
	210	Long Term Debt-Subsidiary Total Long Term Debt	1,165	1,175	1,331	566 566	777 777	955 955	Debt/Equity	120%	123%	102%	50%	58%	105%
		Total Liabilities	1,165 1,976	2,741	4,057	4.047	5,862	5,823	Funded Debt/Total Capital						- 1
ll .		Total Elabilities	1,370	2,141	4,007	4,047	5,002	5,025	Tunded bebo Total Capital						
		Equity & Due to/from						- 1							- 1
1,065		Due to/from Affiliate	329	423	1,175	1,045	1,345	1,394	Total Liabilities/Total Assets	67%	74%	76%	78%	81%	86%
		Deferred Revenue				276	220	- 1	Total Liabilites/Equity	2.04	2.86	3.10	3.56	4.34	6.38
	1,119	Retained Earnings	638	534	132	(185)	(215)	(481)							- 1
5.390	5,390	Total Equity Total Liabilities & Equity	967 2,943	957 3,698	1,307 5,364	1,136 5,183	1,350 7,212	913 6.736							- 1
5,390	5,390	l otal Liabilities & Equity	2,943	3,698	5,364	5,183	7,212	6,736							
ll .		INCOME STATEMENT													
П		Net Sales	7,930	8,496	13,127	14,377	15,874	17,877	PROFITABILITY						
П		Cost of sales	7,279	7,971	12,156	12,685	14,066	15,863							
П		Gross Profit on Sales	651	525	971	1,692	1,808	2,014	Gross Margin	8.2%	6.2%	7.4%	11.8%	11.4%	11.3%
П		Other Income	143	122	86	238	212	122	ROE (Pre Fee)	174.8%	96.5%	52.3%	88.9%	71.9%	73.5%
Ш		Total Gross Profit	794	647	1,057	1,930 200	2,020 200	2,136 250	ROA (Pre Fee)	19.5%	11.0%	11.5%	22.7%	15.6%	15.2%
П		Operation Expenses General & Administrative				200	200	250	Operating Margin	7.3%	4.8%	4.7%	8.2%	7.1%	5.7%
П		EBDIT	794	647	1,057	1,730	1,820	1,886	ROS (Pre Fee)	7.3%	4.8%	4.7%	8.2%	7.1%	5.7%
П		Depreciation & Amortization	71	88	227	328	439	578			110,0		012.0		J.,
П		Interest Cost	148	151	215	228	256	284	COVERAGE						
П		Pre-Management Fee	575	408	615	1,174	1,125	1,024	TIE	5.4	4.3	4.9	7.6	7.1	6.6
		Taxes													
П		Management Fee	378	455	962	1,161	1,155	1,290	I						
Ш		Net Income	197	(47)	(347)	13	(30)	(266)	I						
								2							

Best Practices in Healthcare Financing

- Case Studies in rural health delivery
- Accelerating the process in healthcare lending

Best Practices

- Governing Board Involvement
- > Improving the quality of staffing and building physician relationships
- Upgrading medical and technology systems;
- Creating operational efficiencies
- Investing where increased profitability results.
- Developing Strategic Alliances

Case Study: Hospital CEO Newsletter

Why driving key measures can make a difference. Within six months, significant accomplishments were made at the Medical Center:

- Doubled the average daily census, hired over 80 nursing personnel, decreased nursing agency from 85% to 22%, and hired in-house pharmacy department.
- > Increased ambulance runs to the ER over prior year while decreasing our average wait time.
- > Purchased and are currently installing a brand new \$1.2 million dollar Cath lab.
- > New HR Director, CNO and Director of Business Development
- > The Volunteer program has added responsibilities, and are helping patients and families be more comfortable.
- > Scored very high on friendliness and being a great place to work.
- > New doctors on staff and renewed relationship with core group of physicians.
- Completed our Meditech conversion and hired our own business office.
- > Revised pay scale in needed areas and ensured comfort and safety at work.

"In turn, you have been friendly, caring, outgoing and devoted. Thank you for a great start with the company."

Transforming Healthcare



- New Technologies. Immunology
- Precision Medicine Accelerators
- Artificial Intelligence, Big Data
- Predictive Models for Targeting Care
- Individualized Treatment Plans
- > Robotics

Thank you!

Thomas McNaull

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National Healthcare Excellence Initiative

Executive Summary

A healthy, educated population is essential to the foundation of American prosperity.

America has the best doctors, the best nurses, the best hospitals, the best medical technology, the best medical breakthrough medicines in the world. There is absolutely no reason we should not have in this country the best health care in the world... Dr. Bill Frist

Key Concepts

These are broad philosophies of setting rational health objectives to begin a virtuous circle of improving care quality while reducing costs.

Rational Objectives

- · Provide access to good and affordable basic medical care for all Americans (Best Value).
- Nurture a healthy population as a national priority. Promote personal responsibility for healthy lifestyle choices. Emphasize education and disease prevention.
- Reduce healthcare costs by 5% in the first four years, a \$160 billion savings.
- Promote personal responsibility economically through reasonable patient copays.
- . Link 3% payroll contributions to HSAs that encourage savings. Employer matching
- · Enhance the Physician-Patient relationship as the Customers. The practice of medicine occurs between the physician and patient.
- · Rely on Competition and Market Forces to improve services and raise efficiency. Limit government involvement only to where market forces are ineffective.
- . Improve or maintain Medicare for this generation.
- · Eliminate health industry model distortions e.g. restructure and clarify the esoteric revenue capture system used in healthcare.
- Model best practices with pilot programs that emphasize hybrid capitation such as the Medicaid PCCM and successful aspects of other programs including Kaiser, Singapore Health model, etc.

Care Delivery

Best Value Health means better health, better Employ economic physics to reduce costs and care, and better value. Implementation of the best-in-class solutions are as follows:

Major Illness Care - Best Practices

Develop Regional Network Centers of Excellence and Group Purchasing that include major cancers, heart attack, cardiac surgery, stroke and kidney failure, trauma, end-of-life, birth complications in Medical Research and Teaching Hospital Network. Innovation must continue in a cost effective. constructive environment.

preserves research.

Commercial Market Model

With the Best Value model as a foundation, basic insurance can be affordable. Competition and market - (\$) Tort Reform forces improve services and raise efficiency.

- Commercial Market Place.
- Informed consumer for cost and quality with Internet pricing.
- Enhanced competition.

Economics

redirect resources. Allocate a portion of the tax saving to HSA Plan.

Focus on improving efficiencies in the treatment of major illness care because they are a disproportionate share of healthcare costs.

- (\$) Government involved GPOs
- (\$) Reduce drug costs with a model that

Best Value Health is the foundation for the

commercial insurance. (Singapore model)

· (\$)Simplify primary care administrative burden.

· Shift medical care toward outpatient and Micro

Behavior compliance is patriotic. Poor choices

(\$) Revert back to ICD 9 for Best Value not ICD

lead to Obesity, Diabetes and chronic illness.

Improve technology and (\$) telemedicine.

(\$) Prevention and Outpatient Focus.

Basic Dental coverage included.

Payroll Tax HSA and personal savings

Health Savings Account ("HSA")

modeled as a Healthcare 401K.

- (\$) Streamline FDA process. Pharma JV
- Cost effective and best practices care.

Nationwide Insurance Market (\$)

and pre-existing conditions.

(\$) Ancillary Services GPO

Insurance

Healthcare Financing Models

Pre-ACA market insurance

Managed care based

based on a Schedule

- (\$) Eliminate Benefit Mandates
- HSA and Personal Savings. Extended family

Explore Block payments for catastrophic care

· (\$) High-Risk Government Pools for major illness

Supplements Best Value Health

Premiums based on resource consumption and age

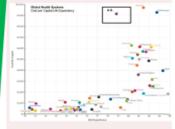
- All Americans are responsible for their health.
- Dramatically reducing regulations for primary care saves time, expense and physician frustration.
- (\$) Hybrid Capitation: Enhanced productivity model. Reasonable Copay-(20%), Deductibles-\$10%.
- Best practice models such as Medicaid PCCM.
- Kaiser, & Singapore Healthcare.
- Pre-existing conditions are covered in risk pools and primary care model
- All children are covered with enhanced CHIPS
- (\$) Eliminate diagnostic and imaging self-

Expected Results

American citizens and permanent residents will have Basic Quality Healthcare that is affordable and sustainable

- Americans will be healthier.
- American's life expectancy will improve to greater than 80 years.
- The cost of health delivery will save 5% or \$160 billion on US Healthcare by year 4.
- + HSA programs will inspire saving and frugal customer shopping.
- (\$) Administrative burdens for primary care will be dramatically reduced. Physician-Patient contact time will increase from 30% to 60%.
- (\$) The program is "pay as you go" with a HSA model of a Healthcare 401k with savings retained by the individual.

America spends twice as much per citizen as other countries yet has a comparatively eroding life expediancy.



· (\$) indicates key concepts and savings.

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Best Value Health

Sustainable consumer choice model with quality basic care. Greatly reduced administrative costs.

- Primary Care · Physician Choice. Hybrid case management

- · Physician Extenders, Clinics, Micro Hospitals

- · Enhanced Technology using TelePresence and eVisits. (\$) Scribes and technology must help solve EMR obstacles to data entry.
- 11 (too complex) Shift medical care toward primary physician away from Emergency Medicine.
- General surgical procedures are covered under Best Value model.

Physician Specialist Networks

National Health Care Expenditures

Narrow Networks

Source of Truth

CMS, CDC, NIH



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Practice Areas

Hospital Management
Hospital Financial
Management
Merger & Acquisition
Advisory
Operational Improvement
Strategic Planning
International Healthcare

Education

Emory University Atlanta, Georgia

University of Florida Gainesville, Florida

Harvard Business School Boston, Massachusetts

Professional Affiliations

HBS Healthcare Industry
Alumni Association
Gwinnett BioSci Advisory
Federation of American
Hospitals
American Hospital
Association
Florida League of Hospitals
Board of Directors (past)

An, excellent communicator and listener with superb presentation skills and an appropriate sense of humor Mr. McNaull is also a visionary, strategic thinker open to advice and new ideas. He effectively communicates direction, commits people to action and conveys complex information in easily understood formats. Fluent in the use of "best practices" and quality improvement methods to improve performance and customer satisfaction Mr. McNaull has proven to be an honest, ethical entrepreneur with an abundance of energy and enthusiasm for his work with a proven track record of building positive relationships.

Mr. McNaull has over thirty-five years' experience in leading successful companies in the healthcare industry. In the process of acquiring and managing healthcare organizations, he directed feasibility studies of more than 450 general and specialty hospitals throughout the world. He assisted in developing or acquiring more than 50 hospitals including implementing turnkey financial and operating systems. He has run the financial operations of a 100-hospital system and was president of the insurance and information system companies. He was a director and CEO of a \$100 million private turnaround hospital company.

Mr. McNaull's global experience includes functional responsibility for Finance and Accounting for the Emirate of Abu Dhabi health system (\$2-billion operation). Other international experience includes responsibility for the hospital financial operations in Saudi Arabia, United Arab Emirates, United Kingdom, Puerto Rico, and Switzerland.